

### CROATIA

#### Quality of Care

The quality of medical care in Croatia, though steadily improving, is below international standards, particularly outside major cities. The publicly-run hospitals and clinics throughout the country are prone to shortages of routine medications and supplies and may lack necessary equipment. UnitedHealthcare Global recommends evacuation in cases of serious medical conditions or emergencies requiring invasive procedures.

Health facilities in Croatia, although generally of Western caliber, are under severe budgetary strain. In general, private health care in urban areas is preferred. There are many private general practitioners and dentists and some private outpatient clinics that are better equipped than government-run hospitals.

Geographic inequities in staffing still affect rural areas and areas that have been devastated by the war.

#### UnitedHealthcare Global Contacts

##### From Croatia, dial, fax or email:

- 00-1-410-453-6330 (can be called collect)
- Fax: 00-1-763-367-4063
- Email: [assistance@uhcglobal.com](mailto:assistance@uhcglobal.com)

#### Emergency Services

##### Emergency Numbers to be dialed locally:

Ambulance & Medical emergency services: 112 or 94

Fire: 93

Police: 92

The quality and availability of ambulance service in Croatia varies, with urban areas being reasonably well-served, with ambulances staffed by certified paramedics. In rural areas, response time may be slow. Most ambulance staff does not speak English.

**In the case of an emergency, go IMMEDIATELY to the nearest physician or hospital without delay, then notify UnitedHealthcare Global Assistance as soon as possible of your situation.**

#### Hospital in Dubrovnik

##### General Hospital Dubrovnik (Opća Bolnica Dubrovnik)

2 Roka Misetica Street

Dubrovnik

Dubrovacko-Neretvanska

Croatia

Postal Code: 20000

International Phone: +385 20 431 777

Local Phone: 020 431 777

Website: [www.bolnica-du.hr](http://www.bolnica-du.hr)

Comments: This facility offers a wide range of medical specialties and an Intensive Care Unit. Some English-speaking staff is available along with 24/7 ER. The distance from Inter-University Center to this facility is approximately 3 kilometers away.



## Mental Health Care in Dubrovnik

### General Hospital Dubrovnik (Opća Bolnica Dubrovnik)

2 Roka Misetica Street

Dubrovnik

Dubrovacko-Neretvanska

Croatia

Postal Code: 20000

International Phone: +385 20 431 777

Local Phone: 020 431 777

Website: [www.bolnica-du.hr](http://www.bolnica-du.hr)

Comments: This facility offers a wide range of medical specialties for in and outpatients including clinical psychology (on appointment basis) and 24/7 emergency psychiatric clinic. The distance from Inter-University Center to this facility is approximately 3 kilometers away.

## Pharmacies in Dubrovnik

### Ljekarna Domus Christi (Ljekarna S. Mjehović - Antunica Domus Christi)

5 Placa

Dubrovnik

Dubrovacko-Neretvanska

Croatia

Postal Code: 20000

International Phone: +385 20 323 882

Local Phone: 020 323 882

Website: Not Available

Comments: This is a 24 hour pharmacy located at the main street of Placa – Stradun. The distance from Inter-University Center to this facility is approximately 650 meters away.

### Ljekarna Gruz

7 Obala Pape Ivana Pavla II

Dubrovnik

Dubrovacko-Neretvanska

Croatia

Postal Code: 20000

International Phone: +385 20 418 990

Local Phone: 020 418 990

Website: Not Available

Comments: This is a 24 hour pharmacy located at Port Gruz. The distance from Inter-University Center to this facility is approximately 3 kilometers away.

## General Practitioner Care in Dubrovnik

### General Hospital Dubrovnik (Opća Bolnica Dubrovnik)

2 Roka Misetica Street

Dubrovnik

Dubrovacko-Neretvanska

Croatia

Postal Code: 20000

International Phone: +385 20 431 777

Local Phone: 020 431 777

Website: [www.bolnica-du.hr](http://www.bolnica-du.hr)

Comments: This facility offers a wide range of medical specialties and an Intensive Care Unit. Some English-speaking staff is available along with 24/7 ER. General practitioner services and multi-specialty outpatient department are available for appointments that can be arranged via phone. The distance from Inter-University Center to this facility is approximately 3 kilometers away.