CZECH REPUBLIC

Quality of Care
The quality of medical care in the Czech Republic is good, but is usually below standards of quality in Western countries.

Overall, the Czech Republic has a good health care system with care available throughout the entire country in both the public and private sectors. A relatively high quality of care is available in public facilities in large cities, though many hospitals and clinics are often run down and lack up-to-date equipment. Private hospitals and clinics, providing inpatient and outpatient care, are easily accessible throughout the Czech Republic, but do not provide a tertiary level of care or major emergency care as a rule.

UnitedHealthcare Global Contacts
From Czech Republic, dial, fax or email:
• Dial: 00-1-410-453-6330 (can be called collect)
• Fax: 00-1-763-367-4063
• Email: assistance@uhcglobal.com

Emergency Services
Emergency Numbers to be dialed locally:
Ambulance & Medical emergency services: 155 or 112
Fire: 150 or 112
Police: 158 or 112 (Prague city police: 156)
Emergency calls to 112 numbers are answered in English.

The availability of ambulance services in the Czech Republic is best in urban areas and may vary in rural areas. In general, ambulances are well-staffed with trained professionals and will respond quickly to emergencies. In the case of an emergency, go IMMEDIATELY to the nearest physician or hospital without delay, then notify UnitedHealthcare Global Assistance as soon as possible of your situation.

Hospitals in Prague
Canadian Medical Care
Veleslavinská 1/30
Praha 6
Prague
Czech Republic
Postal Code: 162 00
International Phone: +420 235 360 133
Local Phone: 235 360 133
Website: www.cmcpraha.cz

Comments: This is a private multispecialty outpatient clinic and 24/7 house-call service. Among the various specialties, Psychology is available by appointment. Business hours are Monday/Wednesday/Friday from 8am-6pm; Tuesday and Thursday from 8am-8pm and Saturday from 9am to 2pm. This provider also has a second location in Praha 4.
Motol University Hospital
V Úvalu 84
Prague
Czech Republic
Postal Code: 150 06
International Phone: +420 2 2443 1111 (Switchboard) / +420 224 433 681 (International Department)
Local Phone: 2 2443 1111 / 2 2443 3681
Website: www.fnmotol.cz/en/samoplatci
Comments: This facility is a multi-specialty hospital supported by advanced diagnostics. They have an Adult and a Pediatric wing with both in- and outpatient care. There is a dedicated International department with English-speaking staff. It is the best option for emergency care and English speaking MD at night.

Na Homolce Hospital
Roentgenova, 2
Praha 5
Prague
Czech Republic
Postal Code: 150 00
International Phone: +420 2 5727 1111
Local Phone: 2 5727 1111
Website: www.homolka.cz
Comments: This private hospital is accredited by the Joint Commission International (JCI). The 300-bed facility offers virtually all major areas of medicine with advanced diagnostics. There is an International Department with English-speaking staff.

Pharmacy in Prague
Lékárna Moran
Karlová nám. 325/7
Praha 2
Prague
Czech Republic
Postal Code: 120 00
International Phone: +420 222 162 280
Local Phone: + 2 2216 2280
Website: Not available
Comments: This is a local pharmacy with operating hours Monday through Friday from 7am to 7pm.

Lékárna U Svaté Ludmily
Belgická 37
Praha 2
Prague
Czech Republic
Postal Code: 120 00
International Phone: +420 222 519 731
Local Phone: 2 2251 9731
Website: Not available
Comments: This is an emergency/nonstop service pharmacy for Praha 2.
Lékárna Gloria
Národní 339/11
Praha 1
Prague
Czech Republic
Postal Code: 110 00
International Phone: +420 224 934 734
Local Phone: 2 2493 4734
Website: Not available
Comments: This is a local pharmacy with operating hours Monday through Friday from 8am to 7:30pm

Lékárna Palackého
Palackého 5
Praha 1
Prague
Czech Republic
Postal Code: 115 92
International Phone: +420 224 946 982
Local Phone: 2 2494 6982
Website: Not available
Comments: This is an emergency/nonstop service pharmacy for Praha 1.