

### FRANCE

#### Quality of Care

Overall, France has an excellent health care system, and high-quality medical care is available throughout the entire country.

#### Public Sector

France's public sector includes regional, university and general hospitals. General hospitals cover a range of services, including acute care (medicine, obstetrics and surgery), follow-up care, rehabilitation, long-term care and other outpatient services. They may also provide psychiatric care. Regional hospitals, however, have a higher technical capacity to deal with more complex cases, and often provide a higher level of specialization.

#### Private Sector

There is not a large discrepancy in quality of care between private and public hospitals in France, nor a great difference in price. Travelers who choose to use the private system are more likely to avoid waiting lists. Many private hospitals are, however, less equipped to handle emergency or specialized care.

The largest hospitals are concentrated in Paris and larger cities. Paris and the southern regions of France are also home to more doctors than the northern part of France.

#### UnitedHealthcare Global Contacts

##### From France, dial, fax or email:

- 0-800-90-8505 (toll free number), or
- 00-1-410-453-6330 (can be called collect)
- Fax: 00-1-763-367-4063
- Email: [assistance@uhcglobal.com](mailto:assistance@uhcglobal.com)

|                          |  |
|--------------------------|--|
| Overall Medical Risk     |  |
| Disease Risks            |  |
| Quality Of Care Risks    |  |
| Remoteness Risks         |  |
| Cultural Challenge Risks |  |

#### Emergency Services

##### Emergency Numbers to be dialed locally:

Ambulance and medical emergency services: 112 or 15 (SAMU – emergency ambulance service)

Fire: 18

Police: 17

All European Union (EU) country emergencies: Use 112 to contact all emergency services in EU countries. Calls at border regions may be answered in German, Spanish or English.

All major cities in France have emergency telephone boxes at major intersections. These boxes, marked "Services Medicaux," are a direct line to emergency services.

Emergency services in France are excellent and readily available. In general, the policy in France is to bring services to the patient in crisis instead of immediately bringing the patient to the hospital. Therefore, in the event of an emergency, you should expect to be asked numerous questions by the staff at SAMU because they will need to determine which type of services to dispatch to you. The SAMU ambulance is usually staffed by a physician and a nurse.

Private ambulances are also available for non-emergency transport, but are not recommended for more serious emergencies.

Only a few hospitals in each region are outfitted with fully-equipped emergency units, and smaller hospitals may have only basic emergency units.

**In the case of an emergency, go IMMEDIATELY to the nearest physician or hospital without delay, then notify UnitedHealthcare Global Assistance as soon as possible of your situation.**

## Hospital near Auvillar

### **Centre Hospitalier Intercommunal Castelsarrasin**

16 Boulevard Camille Delthil

Moissac

France

Postal Code: 82200

International Phone: +33 5 63 04 67 00 / +33 5 63 04 88 46

Local Phone: 05 63 04 67 00 / 05 63 04 88 46

Website: [www.ch-cm.fr/](http://www.ch-cm.fr/)

Comments: This public hospital is the nearest hospital to Auvillar at approximately 20KM away. This hospital offers medical and surgical specialties including 24/7 Emergency service. In the event the local hospital cannot assist, there are larger and more comprehensive hospitals located in either Toulouse or Bordeaux.

## Pharmacy in Auvillar

### **Pharmacie d'Auvillar**

11 route de Valence

Auvillar

France

Postal Code: 82340

International Phone: +33 5 63 39 65 04

Local Phone: 05 63 39 65 04

Website: [www.pharmacie-auvillar.fr](http://www.pharmacie-auvillar.fr)

Comments: This is a local pharmacy with business hours of Monday: 2pm-7pm; Tuesday-Friday: 9am-12:15pm and 2:15pm-7pm; Saturday: 9am-12:15pm and 2:15pm-6pm.

## Health Care in Auvillar

### **Cabinet du Dr. Tudorache**

20 Promenade des Moines

Auvillar

France

Postal Code: 82340

International Phone: +33 5 63 39 61 60

Local Phone: 05 63 39 61 60

Cell Phone: +33 675 34 19 16

Comments: This is a private general practitioner in Auvillar who speaks some English. He holds consultations from Monday through Saturday. Also available at this practice are four nurses and one psychologist.

## Hospitals in Paris

### **American Hospital of Paris (L'Hôpital Américain de Paris)**

63 Boulevard Victor Hugo

Neuilly-sur-Seine

Paris

Ile-de-France

France

Postal Code: 92200

International Phone: +33 1 46 41 25 25

Local Phone: 01 46 41 25 25

Website: [www.american-hospital.org](http://www.american-hospital.org)

Comments: A UnitedHealthcare Global, International Center of Excellence also accredited by the Joint Commission. This private facility offers a wide range of medical specialties including an ER open 24/7 and supported by advanced diagnostic equipment. The hospital is very accustomed to providing care to foreign patients and has English speaking hospital staff and physicians. It is located in Neuilly-sur-Seine, a western suburb of Paris. The distance from Ecole l'Etoile to this facility is approximately 8 kilometers away and from Université Paris 2 Panthéon-Assas to this facility is approximately 9 kilometers away.

### **Cochin Hospital (Hopital Cochin)**

27 Rue du Faubourg Saint-Jacques

Paris

Ile-de-France

France

Postal Code: 75014

International Phone: +33 1 58 41 41 41

Local Phone: 01 58 41 41 41

Website: [www.hopitaux-paris-centre.aphp.fr](http://www.hopitaux-paris-centre.aphp.fr)

Comments: This facility is a public, university-affiliated hospital that offers most medical specialties. It is the main burn center in Paris as well as the Center of Reference for Tropical and Infectious Diseases. It is centrally located in the 14th arrondissement. The hospital is part of the Hopitaux Universitaires Paris Centre group, and has an Emergency Room open 24/7. It is located in Neuilly-sur-Seine, a western suburb of Paris. The distance from Ecole l'Etoile to this facility is approximately 2 kilometers away and from Université Paris 2 Panthéon-Assas to this facility is approximately 1 kilometer away.

## Mental Health Care in Paris

### **Saint Anne Hospital (Centre Hospitalier Sainte Anne)**

1 Rue Cabanis

Paris

Ile-de-France

France

Postal Code: 75674

International Phone: +33 1 45 65 80 00

Local Phone: 01 45 65 80 00

Website: [www.ch-sainte-anne.fr](http://www.ch-sainte-anne.fr)

Comments: This facility specializes in psychiatry (both pediatric and adults) and neuro-surgery. The hospital offers in-patient and out-patient services along with a psychiatric Emergency Room open 24/7. It is located in Neuilly-sur-Seine, a western suburb of Paris. The distance from Ecole l'Etoile to this facility is approximately 3 kilometers away and from Université Paris 2 Panthéon-Assas to this facility is approximately 2 kilometers away.

## Pharmacies in Paris

### **Pharmacie de la Place de la Republique**

5 Place de la Republique

Paris

Ile-de-France

France

Postal Code: 75003

International Phone: +33 1 47 00 18 08

Local Phone: 01 47 00 18 08

Website: [www.lapharmaderepu.com](http://www.lapharmaderepu.com)

Comments: This pharmacy is open 24/7 and has an English speaking staff. It is located in Neuilly-sur-Seine, a western suburb of Paris. The distance from Ecole l'Etoile to this facility is approximately 4 kilometers away and from Université Paris 2 Panthéon-Assas to this facility is approximately 5 kilometers away.

### **Pharmacie de la Porte Maillot**

68 Avenue de la Grande Armee

Paris

Ile-de-France

France

Postal Code: 75017

International Phone: +33 1 45 74 17 31

Local Phone: 01 45 74 17 31

Website: Not Available

Comments: This pharmacy is open 24/7 and has an English speaking staff. It is located in Neuilly-sur-Seine, a western suburb of Paris. The distance from Ecole l'Etoile to this facility is approximately 5 kilometers away and from Université Paris 2 Panthéon-Assas to this facility is approximately 6 kilometers away.

## General Practitioner Care in Paris

### **American Hospital of Paris (L'Hôpital Américain de Paris)**

63 Boulevard Victor Hugo

Neuilly-sur-Seine

Paris

Ile-de-France

France

Postal Code: 92200

International Phone: +33 1 46 41 25 25

Local Phone: 01 46 41 25 25

Website: [www.american-hospital.org](http://www.american-hospital.org)

Comments: General practitioner services and multi-specialty outpatient department are available for appointments that can be arranged via phone or through their website. The distance from Ecole l'Etoile to this facility is approximately 8 kilometers away and from Université Paris 2 Panthéon-Assas to this facility is approximately 9 kilometers away.