GERMANY

Quality of Care

Overall, Germany has an excellent health care system. Health care is available throughout the entire country with an extensive network of hospitals and doctors covering even the most remote areas of Germany.

Although some hospitals have certain wards designated solely for the use of private patients, people with state-regulated insurance plans and those with private insurance use the same hospitals. On the whole, patients who are not privately insured are at no medical disadvantage and receive the same standard of care as the private patients.

Generally, doctors work either in hospitals or in private practice. Those working in hospitals are employed by the hospitals. Those working outside the hospitals have their own offices and are self-employed (this includes general practitioners and specialists, but they all refer patients to a hospital if necessary).

Apart from relatively minor delays for non-emergency surgery (e.g., three to four months for hip replacements), waiting times are virtually non-existent.

UnitedHealthcare Global Contacts

From Germany, dial, fax or email:
- 0-800-1-811401 (toll free number), or
- 00-1-410-453-6330 (can be called collect)
- Fax: 00-1-763-367-4063
- Email: assistance@uhcglobal.com

Emergency Services

Emergency Numbers to be dialed locally:
Ambulance & Medical emergency services: 112
Fire: 112
Police: 110

Germany has high-quality ambulance services.

In the case of an emergency, go IMMEDIATELY to the nearest physician or hospital without delay, then notify UnitedHealthcare Global Assistance as soon as possible of your situation.

Hospitals in Berlin

Campus Charite Mitte
1 Chariteplatz
65 Luisenstraße (ER & ICU Address)
Berlin
Berlin
Germany
Postal Code: 10117
International Phone: +49 30 45 050
Local Phone: 030 45 050
Website: www.charite.de

Comments: This teaching hospital is part of Berlin University (Charité-Universitätsmedizin Berlin). It is one of four medical campuses that offer comprehensive and specialized medical and surgical services with advanced diagnostics. In- and outpatient services are available. The distance from SRH Hochschule Berlin to this facility is approximately 5 kilometers away.
DRK Kliniken Berlin (Westend)
130 Spandauer Damm
Berlin
Germany
Postal Code: 14050
International Phone: +49 30 30 35 0
Local Phone: 030 30 35 0
Website: www.drk-kliniken-bln.de
Comments: This hospital is accredited by the (Joint Commission International) JCI. It offers 24/7 ER, comprehensive and specialized medical and surgical services with advanced diagnostics. In- and outpatient services are available. The distance from SRH Hochschule Berlin to this facility is approximately 4 kilometers away.

Mental Health Care in Berlin
Alexianer St. Joseph Berlin (Alexianer St. Joseph-Krankenhaus Berlin-Weissensee)
1 Gartenstrasse
Berlin
Germany
Postal Code: 13088
International Phone: +49 30 927 90 0
Local Phone: 030 927 90 0
Website: www.alexianer-berlin-weissensee.de
Comments: This hospital is a center for specialties like neurology, psychiatry, psychotherapy, psychosomatic medicine and addiction medicine. English speaking staff is available in this facility. The distance from SRH Hochschule Berlin to this facility is approximately 15 kilometers away.

Pharmacies in Berlin
BerlinApotheke Oranienburger Tor
113A Friedrichstrasse
Berlin
Germany
Postal Code: 10117
International Phone: +49 30 283 35 30
Local Phone: 030 283 35 30
Website: www.berlinapotheke.de
Comments: This pharmacy is the main branch of BerlinApotheke. It is located at Friedrichstrasse corner Oranienburger Strasse in the district center. It is available 24/7 except during Sundays and holidays that opens from 8am until 12am only. Some staff speaks English. The distance from SRH Hochschule Berlin to this facility is approximately 6 kilometers away.
BerlinApotheke Hackescher Markt  
46/47 Rosenthaler Strasse  
Berlin  
Berlin  
Germany  
Postal Code: 10178  
International Phone: +49 30 282 78 76  
Local Phone: 030 282 78 76  
Website: www.berlinapotheke.de  
Comments: This pharmacy is open from Monday to Friday from 8am to 8pm and Saturday from 9am to 8pm. Some staff speaks English. The distance from SRH Hochschule Berlin to this facility is approximately 7 kilometers away.

General Practitioner Care in Berlin  
Campus Charite Mitte  
1 Chariteplatz  
Berlin  
Berlin  
Germany  
Postal Code: 10117  
International Phone: +49 30 45 050  
Local Phone: 030 45 050  
Website: www.charite.de  
Comments: General practitioner services and multi-specialty outpatient department are available for appointments that can be arranged via phone or through their website. The distance from SRH Hochschule Berlin to this facility is approximately 5 kilometers away.