

ITALY

Quality of Care

Overall, Italy has an excellent health care system, which provides high-quality medical care throughout the entire country. UnitedHealthcare Global recommends that travelers and foreign visitors use private health care facilities for routine and elective medical care, and public hospitals for emergencies and serious medical conditions. UnitedHealthcare Global recommends that patients seek care in facilities located in urban areas. Outside the major cities, the medical infrastructure is less developed, and moderate and serious medical conditions may require evacuation to a larger city.

Regionally, medical care in northern Italy (from the Austrian border to Molise, south of Rome) is of an international standard. The quality of services in the central and southern regions may be unsatisfactory or of varying quality and standards for nursing care are significantly lower.

Private hospitals (*cliniche*), many run by the Roman Catholic Church, may offer a pleasant alternative to the sometimes grim facilities of public hospitals, although they don't necessarily have the most sophisticated equipment. Some specialize in particular fields of medicine, such as obstetrics and surgery, rather than being full-service hospitals.

UnitedHealthcare Global Contacts

From Italy, dial, fax or email:

- Phone 00-1-410-453-6330 (can be called collect)
- Fax: 00.1.763.367.4063
- Email: Assistance@uhcglobal.com

Emergency Services

Emergency Numbers to be dialed locally:

Nationwide Emergency Services: 112
Ambulance: 118
Fire: 115
State Police: 113

In general, ambulance service in Italy is widely available and the quality of service is good.

In the case of an emergency, go IMMEDIATELY to the nearest physician or hospital without delay, and then notify UnitedHealthcare Global Assistance as soon as possible of your situation. UnitedHealthcare Global Assistance will immediately take appropriate action to assist you and monitor your care until the situation is resolved.

Hospitals in Rome

Salvator Mundi International Hospital

Viale delle Mura Gianicolensi, 67

Near Trastevere Gianicolo

Rome

Lazio

Italy

Postal Code: 00152

International Phone: +39 06 58 89 61

Local Phone: 06 58 89 61

Website: www.salvatormundi.it – for online appointment booking visit <http://salvatormundi.it/prenota-la-tua-visita/>

Comments: This is a private multi-specialty facility that is located fairly close to the Vatican. English is spoken by physicians and staff. A general practitioner provides emergency assistance from 8am and 8pm however doctors are mostly available in the morning between 8am and 12pm, prior to reporting to the hospital it is important to call and book an appointment; appointments are easily booked and often available in the same day. Care will not be provided if a call/appointment was not arranged. For emergencies that cannot wait or be booked seek 24/7 Emergency Room at **Policlinico Universitario Agostino Gemelli**. This hospital is approximately 3.5Km/2.1Miles from Italiaidea Campus.



Policlinico Universitario Agostino Gemelli

Largo Agostino Gemelli, 8
Via della Pineta Sacchetti
Rome
Lazio
Italy
Postal Code: 00168
International Phone: +39 06 3015 1
Local Phone: 06 30 15 1

Website: www.policlinicogemelli.it or <http://international.policlinicogemelli.it/>

Comments: This multi-specialty university facility has 1,500+ beds. It is the teaching hospital for the medical school of the largest private university in Italy. The Emergency Department operates 24/7 and has a comprehensive triage system and a heliport. This facility also offers a multi-specialty appointment line for non-emergent matters. It is located approximately 8.5Km/5.3Miles from Italiaidea Campus.

Mental Health Care in Rome

Salvator Mundi International Hospital

Viale delle Mura Gianicolensi, 67
Near Trastevere Gianicolo
Rome
Lazio
Italy

Postal Code: 00152
International Phone: + 39 06 58 89 65 88 (outpatient department)
Local Phone: 06 58 89 65 88

Website: www.salvatormundi.it – for online appointment booking visit <http://salvatormundi.it/prenota-la-tua-visita/>

Comments: Mental health can be accessed via the outpatient department and appointments can be scheduled, over the phone or online, with a Psychologist or a Psychiatrist. This hospital is approximately 3.5Km/2.1Miles from Italiaidea Campus.

Policlinico Universitario Agostino Gemelli

Largo Agostino Gemelli, 8
Via della Pineta Sacchetti
Rome
Lazio
Italy

Postal Code: 00168
International Phone: +39 06 8880 5560 (outpatient department) or +39 06 3015 4088 (International Patient Office)
Local Phone: 06 30 15 1

Website: www.policlinicogemelli.it or <http://international.policlinicogemelli.it/>

Comments: Mental health can be accessed via the outpatient department and appointments can be scheduled with a Psychologist or a Psychiatrist. <http://international.policlinicogemelli.it/book-an-appointment/>

Pharmacy in Rome

Farmacia Internazionale

Piazza Barberini 49

Rome

Lazio

Italy

Postal Code: 00187

International Phone: +39 06 482 5456

Local Phone: 06 482 5456

Website: N/A

Comments: Wide variety of “over the counter” medications as well as helpful staff and pharmacist willing to assist with identifying similar medication from USA. Prescription medications also available but will require an Italian Physician written prescription in order to obtain it. This pharmacy is located 2.7Km/1.6 Miles from Italiaidea Campus.

General Practitioner Care in Rome

Salvator Mundi International Hospital

Viale delle Mura Gianicolensi, 67

Near Trastevere Gianicolo

Rome

Lazio

Italy

Postal Code: 00152

International Phone: + 39 06 58 89 65 88 (outpatient department)

Local Phone: 06 58 89 65 88

Website: www.salvatormundi.it – for online appointment booking visit <http://salvatormundi.it/prenota-la-tua-visita/>

Comments: General practitioner, Obstetrics & Gynecology, Urology, and Internal Medicine among many other specialties can be accessed via the outpatient department and appointments can be scheduled online or via phone. This hospital is approximately 3.5Km/2.1Miles from Italiaidea Campus.

Policlinico Universitario Agostino Gemelli

Largo Agostino Gemelli, 8

Via Della Pineta Sacchetti

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Postal Code: 00168

International Phone: +39 06 8880 5560 (outpatient department) or +39 06 3015 4088 (International Patient Office)

Local Phone: 06 30 15 1

Website: www.policlinicogemelli.it or <http://international.policlinicogemelli.it/>

Comments: Multi-specialty outpatient department available and appointments can be scheduled via phone or online <http://international.policlinicogemelli.it/book-an-appointment/>. It is located approximately 8.5Km/5.3Miles from Italiaidea Campus.

Hospitals in Siena

Azienda Ospedaliera Universitaria Senese (Ospedale Santa Maria alle Scotte)

Viale Mario Bracci, 16

Siena

Tuscany

Italy

Postal Code: 53100

International Phone: +39 05 77 58 51 11

Local Phone: 77 58 51 11

Website: www.ao-siena.toscana.it

Comments: This large, tertiary care facility offers 24/7 emergency services and is supported by advanced diagnostics and offers a wide range of medical specialties for in-and-out-patients. Foreign patient services are also available during regular business hours. This hospital is located about 7Km/4.3Miles from Università Degli Studi Di Siena.

Mental Health Care in Siena

Azienda Ospedaliera Universitaria Senese (Ospedale Santa Maria alle Scotte)

Viale Mario Bracci, 16

Siena

Tuscany

Italy

Postal Code: 53100

International Phone: +39 05 77 58 51 11

Outpatient Appointments Line: +39 05 77 76 76 76

Local Phone: 77 58 51 11

Website: www.ao-siena.toscana.it

Comments: Psychiatric and Psychological care available. Outpatient appointments can be scheduled via CUP desk. This hospital is located about 7Km/4.3Miles from Università Degli Studi Di Siena.

Pharmacy in Siena

Pharmacy Gori (Farmacia Gori)

Via Banchi di Sopra, 18

Siena

Tuscany

Italy

Postal Code: 53100

International Phone: +39 05 772 80233

Local Phone: 772 80233

Website: www.farmaciagori.it

Comments: This pharmacy offer over the counter, prescription medication and beauty products. It is located approximately 180Meters/197Yards from Università Degli Studi Di Siena main address.

General Practitioner Care in Siena

Azienda Ospedaliera Universitaria Senese (Ospedale Santa Maria alle Scotte)

Viale Mario Bracci, 16

Siena

Tuscany

Italy

Postal Code: 53100

International Phone: +39 05 77 58 51 11

Outpatient Appointments Line: +39 05 77 76 76 76

Local Phone: 77 58 51 11

Website: www.ao-siena.toscana.it

Comments: Multi-specialty outpatient care available. Appointments can be scheduled via CUP desk. This hospital is located about 7Km/4.3Miles from Università Degli Studi Di Siena.