

## PROVIDER REPORT

### Yale 2017 Summer Session Programs Abroad

#### MOROCCO

##### Quality of Care

Good medical care is available in Morocco, particularly in private facilities in Rabat and Casablanca. These facilities employ many Western-trained physicians and can provide adequate primary, secondary -- and in some cases even tertiary -- care for regular medical problems. Outside of the major cities, both the quality and scope of medical services are limited.

UnitedHealthcare Global may recommend evacuation in the event of serious medical emergencies or cases requiring complex invasive procedures, surgical interventions or prolonged hospitalization.

##### UnitedHealthcare Global Assistance Contacts

###### From Morocco, dial, fax or email:

- Phone: 00.1.410.453.6330 (can be dialed collect)
- Fax: 00.1.763.367.4063
- Email: [assistance@uhcglobal.com](mailto:assistance@uhcglobal.com)

Overall Medical Risk	
Disease Risks	
Quality Of Care Risks	
Remoteness Risks	
Cultural Challenge Risks	

##### Emergency Services

###### Emergency Numbers to be dialed locally:

For private Ambulance & Medical emergency services in Casablanca, Rabat, Marrakech, Agadir and Laayoune (Western Sahara) call **Inter Secours Assistance (ISAS)** at +212 5 22 27 27 27.

Public ambulance: 150

Fire: 15

Police Emergency: 19

**In the case of an emergency, go IMMEDIATELY to the nearest physician or hospital without delay, then notify UnitedHealthcare Global Assistance as soon as possible of your situation.**

##### Hospitals in Rabat

###### Clinique Agdal

6 Place Talha Avenue Ibn Sina

Quartier: Agdal

Rabat

Rabat-Salé-Kénitra

Morocco

Postal Code : 10 100

International Phone: +212 5 37 77 77 77

Local Phone: 05 37 67 77 77

Website: [www.clinique-agdal.com](http://www.clinique-agdal.com)

Comments: Clinique Agdal is a private multi-specialty facility used by the expatriate community. Emergency Services are available 24/7. The clinic is located 2 kilometers away from Qalam wa Lawh.

## Mental Health Care in Rabat

### **Dr. Mehdi Paes**

Résidence Moulay Ismail  
Avenue Moulay Slimane  
2nd floor suite A  
Rabat  
Rabat-Salé-Kénitra  
Morocco

Postal Code: Not Available

International Phone: +212 5 37 70 66 26

Local Phone: 05 37 70 66 26

Comments: English speaking psychiatrist that also speaks Arabic, French and Spanish. Hours of operation - Monday - Friday: 9am to 3pm. His office is located 6km (15 minutes) from Qalam wa Lawh. Appointments are required.

## Pharmacy in Rabat

### **Pharmacie Ibn Sina**

Avenue Fal Ould Oumeir  
Rabat  
Rabat-Salé-Kénitra  
Morocco

Postal Code: Not Available

International Phone: +212 5 37 67 20 16

Local Phone: 05 37 67 20 16

Comments: This private pharmacy is open Monday through Friday: 9am to 12:30pm & 3pm to 7:30pm/ Saturday 9am to 12:30pm.

## General Practitioner Care in Rabat

### **Clinique Agdal**

6 Place Talha Avenue Ibn Sina  
Quartier: Agdal  
Rabat  
Rabat-Salé-Kénitra  
Morocco

Postal Code : 10 100

International Phone: +212 5 37 77 77 77

Local Phone: 05 37 67 77 77

Website: [www.clinique-agdal.com](http://www.clinique-agdal.com)

Comments: Clinique Agdal is a private multi-specialty facility used by the expatriate community. Outpatient care is available at this clinic. The clinic is located 2 kilometers away from Qalam wa Lawh.