



Membership Overview

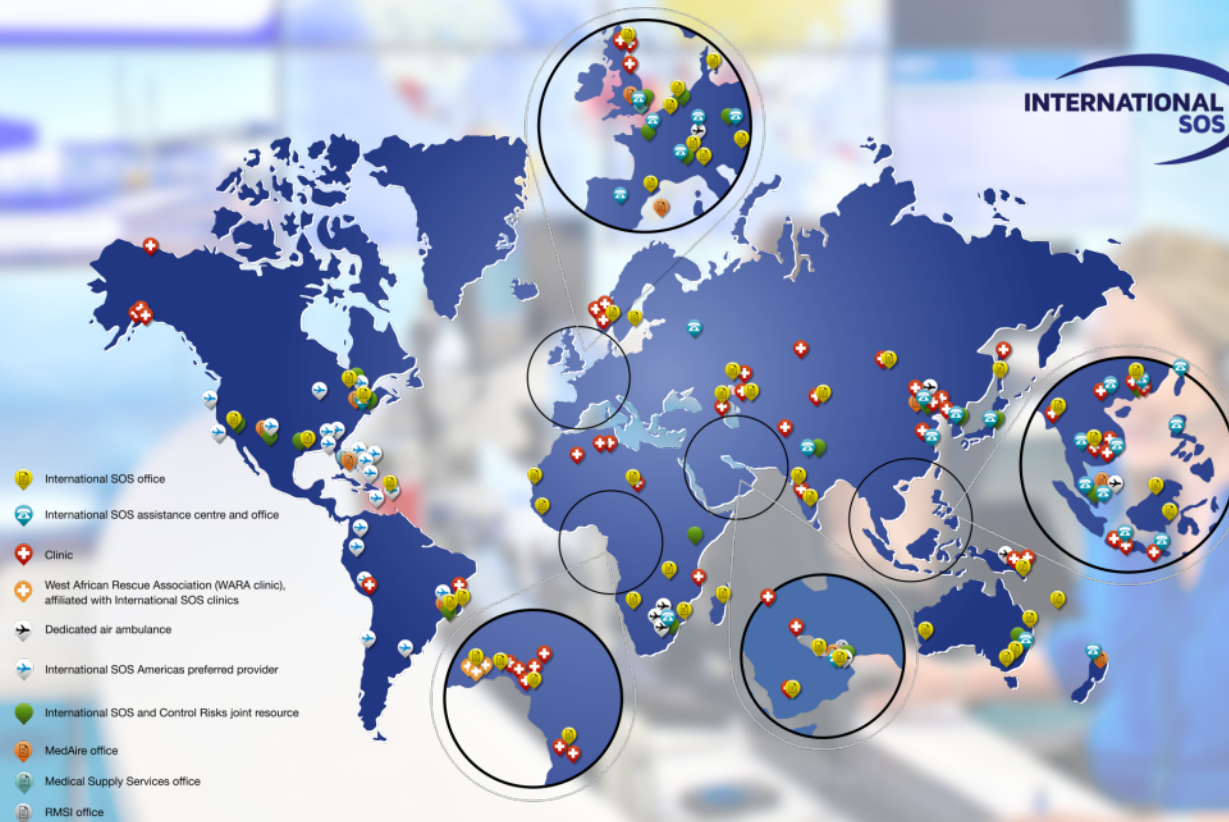


Global View of International SOS

A NETWORK THAT WORKS AROUND-THE-CLOCK FOR **YOU**

AT A GLANCE

- A presence in **1,000 locations** in **90 countries** across five continents
- **26 Assistance Centers**
- Over **11,000 employees** and 92 offices
- **99 languages** supported
- **1,400 doctors**
- **56 international clinics**
- **200 full-time security specialists**
- **5 Regional Security Centers**
- Internal travel tracking team
- **+10,000** corporate clients, including **83%** of Fortune 100 and **70%** Fortune 500 companies, **50%** of top 200 institutes



International SOS Portal

Yale

Search for a Location or Disease

HOME CONTACT US FAQs MEMBERSHIP BENEFITS SIGN OUT

Location List

Please select a location

Disease & Prevention

Please Select

- All Active Alerts
- Travel Advice
- Security Advice
- Email Subscriptions

Print/Email Report

Travel Security Online

Please select a location

- Global Risk Ratings
- Global Security Headlines

Welcome to the Yale University Global Assistance Program

Yale University partners with International SOS to assure Yale travelers have a 24/7 resource on call, online and on the ground to help with any medical, security and logistical questions, concerns and situations that may arise. Whether you need a medical referral, lose your medication, seek pre-travel advice or experience a medical or security crisis, International SOS serves as your single point of contact for both international and domestic travel.

As a member of the Yale community, you can request assistance from International SOS by calling the **dedicated telephone number +1-215-942-8478** (or any of the International SOS assistance center numbers listed in the "Contact Us" tab). Each International SOS assistance center has physicians, multilingual coordinators, operations managers, logistics support personnel and medical and security professionals on hand to speak with you.

Before you travel, be sure to register your travel plans on the [Yale Travel Registry](#) website so we can contact you to provide help in the event of a major emergency. Prepare yourself by browsing through the medical and security online tools listed in the menu to the left and signing up for International SOS alerts using the button to the right. Download your International SOS member card, also displayed to the right. For additional safety resources, visit [Yale's International Toolkit](#).

For more information about the features of Yale's membership with International SOS, select any of the tabs or visit [Yale's International SOS Global Travel Assistance webpage](#). International SOS travel security services are provided by a joint venture between International SOS and Control Risks, the world's leading security risk management firm.

Keep this card handy as you travel



Download the free Assistance App from sos.internationalsos.com


Print Card

Email Alerts

Pandemic Flu

eGuide: Intro to Membership


powered by:



DOWNLOAD YOUR ASSISTANCE APP

Up-to-date travel security analysis, medical information and 24/7 assistance in the palms of your hands

Download on the App Store | GET IT ON Google Play | GET IT FROM Microsoft





Travel Itinerary Briefing

E-mail securitysupport@intlsos-cr.com or call the Assistance Center at +1 215 942 8478.

Subject line: Travel Brief – City X, Country Y

Dear International SOS,
Please provide a travel brief for the following itinerary:

Dates of Travel:

Number of Travelers:

Traveler profile:

City: X

Country: Y

Escort: How will the students be escorted?

Places to Visit: Name and address of places to visit: hotel and other meeting locations

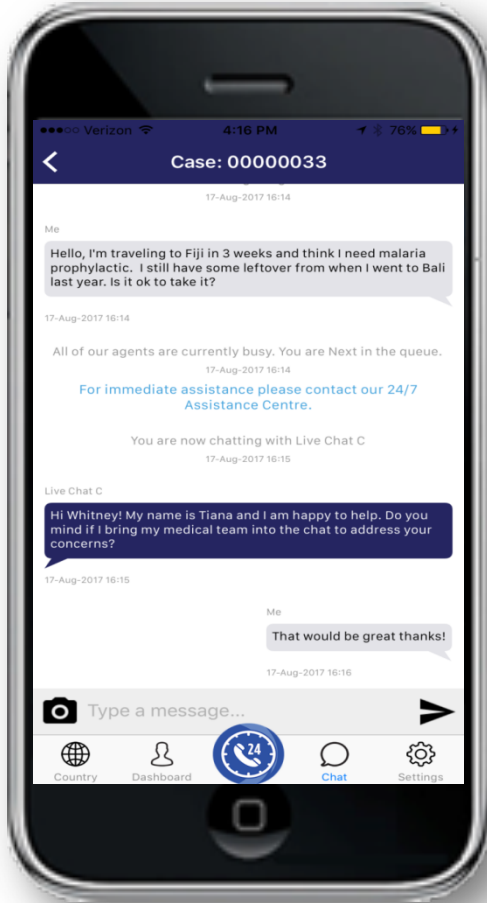
Safe areas for lodging or hotels to avoid: Do you want a recommendation for areas to look for hotels?

Ground Transportation Recommendation: Do you want a provider referral?

Other Considerations: Would you like medical risk information too?



Questions while on the road?



CALL OR CHAT FOR ASSISTANCE

If travelers need routine advice, they click on the 'Call for Assistance' button.

The call will be directed to the nearest International SOS assistance center.

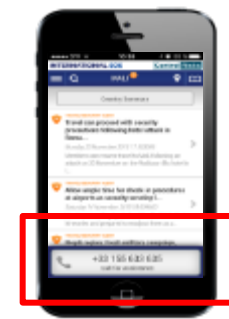


Travelers can also chat for Assistance!

GLOBAL INFORMATION

Special advisories that effect multiple regions around the world

Call Intl. SOS ANYTIME for regular inquiry and emergencies



- Traveler can get in touch at any point for more support
- Whether it is a simple question or an actual incident or illness that has hit traveler...
- One number, one tap through the Assistance App:
 - Connects him to Medical and security professionals
 - For immediate advice and support
 - And should the worst happen, for support in case and evacuation.

Call us Early, Call us Often

- Routine Medical Question or Concern
 - *I'm feeling under the weather, should I see a doctor? Where should I go?*
- Medical Emergency
 - *My colleague is having a stroke!*
- Safety Concern
 - *Is it safe to venture outside my hotel for food or drinks?*
- Security Emergency
 - *There are active shooting outside my hotel! What should I do?*
- Travel Assistance
 - *I've been pick-pocketed! And I lost all my money and travel documents!*

When you need help, International SOS is there for you.

Psychological Support

Focused on highest risk/profile elements of study abroad – Mental Health and Sexual Assault

Sexual Assault generates the highest risk exposure and causes the most concern for our scholastic clients



Psychological Support – Key Features

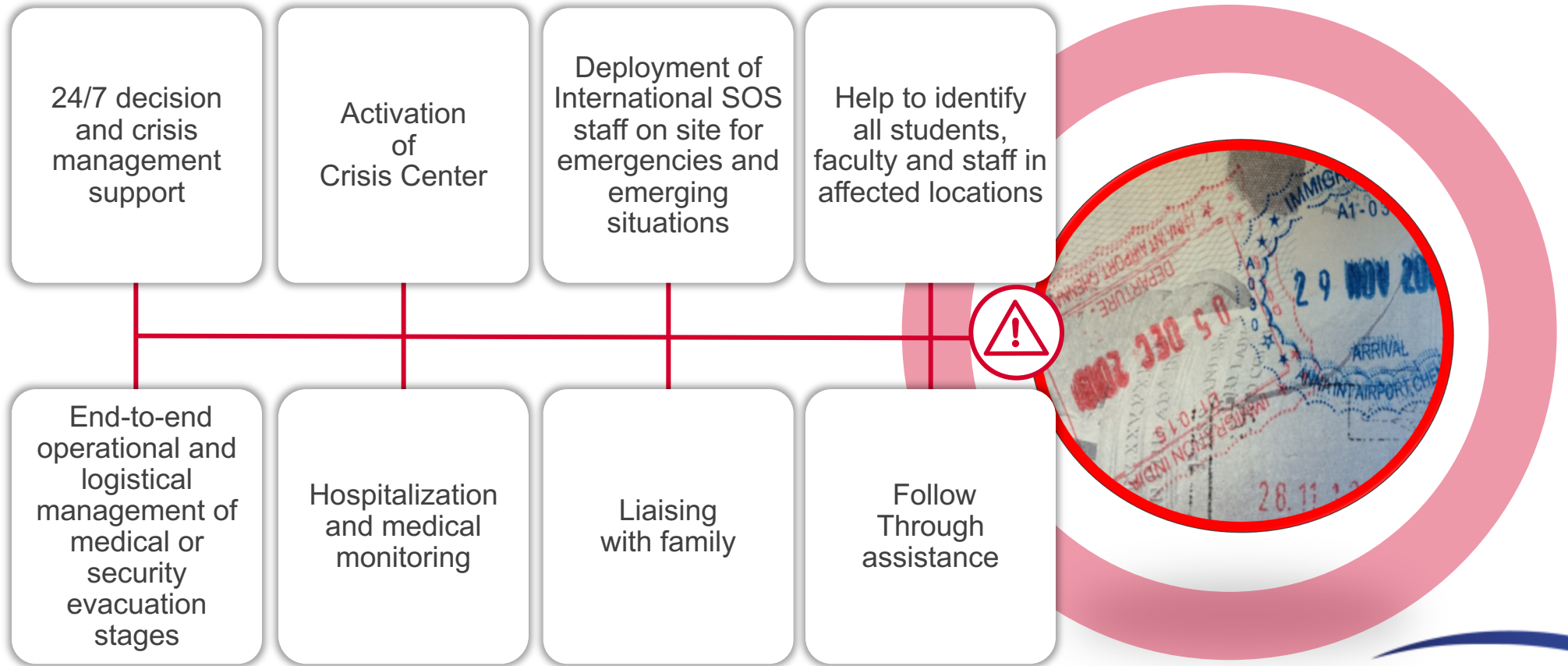
24/7 enhanced support through our Philadelphia Assistance Center

- Support provided by both male and female staff who are well educated on service delivery objectives and specialized expertise
- Both medical and non-medical staff have robust training
- Up to 5 counseling sessions per incident



Assistance

HELPING YOU MANAGE YOUR TRAVEL RISKS





24/7 ASSISTANCE CENTER

Scholastic Dedicated Line:



+ 1 215 942 8478



www.internationalsos.com

YOUR CONTACTS:

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