When traveling, you can now feel confident that you are in safe hands if an emergency arises. As part of your insurance policy, UnitedHealthcare Global provides you with medical and travel-related assistance services. Listed on the back of your ID card are the telephone numbers for the worldwide UnitedHealthcare Global network. When you call, we will ask for your name, your university's name, the UnitedHealthcare Global ID number shown on your card, and a description of your situation. You should always carry your UnitedHealthcare Global ID card with you at all times.

UNITEDHEALTHCARE GLOBAL ASSISTANCE SERVICES:

**Medical Assistance Services**
- Worldwide Medical and Dental Referrals
- Monitoring of Treatment
- Facilitation of Hospital Payments
- Relay of Insurance and Medical Information
- Medication and Vaccine Transfers
- Updates to Family, Employer, Sponsoring Organization and Home Physician
- Hotel Arrangements
- Replacement Corrective Lenses and Medical Devices

**Concierge Assistance Services**
- Replacement of Lost or Stolen Travel Documents
- Emergency Travel Arrangements
- Transfer of Funds
- Legal Referrals
- Language Services
- Message Transmittals

**Worldwide Destination Intelligence**
- Destination Profiles

**Travel Medical Insurance Benefits**
- To view your Schedule of Benefits, please refer to the insurance policy posted in your Intelligence Center. Coverage underwritten by different companies that are not related to the UnitedHealthcare family of companies.

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**HOW TO USE UNITEDHEALTHCARE GLOBAL’S SERVICES:**

24 hours a day, 7 days a week, 365 days a year

If you have a medical or travel problem, contact us for assistance. Simply call our toll-free and collect-call telephone numbers printed on your ID card, or email us at:

Assistance@uhcglobal.com

When you call, we will ask for your name, your university’s name, the UnitedHealthcare Global ID number shown on your card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact UnitedHealthcare Global’s 24-hour Emergency Response Center. We will then take the appropriate action to assist you and monitor your care until the situation is resolved.

Please detach your ID card and carry it with you at all times.